

Course Title:	Operations Management
Course Code:	BSYS604
Descriptor Start Date:	01/01/2025
Descriptor End Date:	22/02/2026
POINTS:	15.00
LEVEL:	6
PREREQUISITE/S:	None
COREQUISITE/S:	None
RESTRICTION/S:	466642

LEARNING HOURS

Hours may include lectures, tutorials, online forums, laboratories. Refer to your timetable and course information in Canvas for detailed information.

Total learning hours: 150

PRESCRIPTOR

An examination of the practical tools and techniques that enable the efficient use of an organisation's resources. Topics include value chain/supply chain management, capacity management, scheduling, decision tools, quality tools and systems, facilities management, product/service development, benchmarking and world class quality performance.

LEARNING OUTCOMES

1. Analyse and apply operations management principles, techniques and practices in the context of organisations.
2. Work collaboratively within teams to apply operations management principles, techniques and practices in authentic contexts.
3. Identify and analyse specific operational problems and justify proposed solutions suited to the organizational context.
4. Analyse the whole systems approach to achieve levels of world-class performance for organisations.

Disclaimer: Course descriptors may be amended between teaching periods/semesters

CONTENT

Contemporary Management Issues;
Organisational policy and operational objectives;
Customer service and resource utilisation;
Product/service development;
Planning, implementation and control;
Facilities management, including location and layout issues;
Forecasting;
Capacity management and strategies;
Scheduling and network analysis;
Inventory management and the supply chain;
Quality management and world class performance;
Philosophy and tools and techniques;
Total systems approach.

LEARNING & TEACHING STRATEGIES

An appropriate range of strategies that may include lectures, workshops & online learning.

ASSESSMENT PLAN

Assessment Event	Weighting %	Learning Outcomes
Professional development (Individual)	35.00	1, 4
Case Study Report (Group)	35.00	1, 2,3,4
Slideshow presentation (Individual)	30.00	1, 3, 4

Grade Map	MAP1
	A+ A A- Pass with Distinction
	B+ B B- Pass with Merit
	C+ C C- Pass
	D Fail

Overall requirement/s to pass the course:

LEARNING RESOURCES

Details of all learning resources (including journals, databases, websites etc) are available on Canvas. Required Text(s): If there is a required text, details are available by searching the University Bookshop's website: www.ubs.co.nz

For further information, contact: Te Ara Pakihi, Te Ohanga Me Te Ture - Faculty of Business, Economics and Law

Principal Programme:	AK3693, Bachelor of Business
Related Programme/s:	AK1006 DipBus, AK1007 CertBusSt, AK1315 BBus/BCS, AK3001 BBus/BSc, AK3002 BA/Bus, AK3003 BBus/BCIS, AK3004 BBus/BIHM, AK3726 BBus/BHSc, AK3709 GradDipBus, AK3753 GradCertBus

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